

The Expedition Project Trip Ts & Cs

CONDITIONS: *The Expedition Project* is not responsible or liable for injury, death, damage, delay or any inconvenience whatsoever suffered by any person caused directly or indirectly by or arising from:

1. Force majeure or other events beyond the control of *The Expedition Project* including but not limited to war, civil disturbance, fire, flood, severe weather, acts of God, acts of governments or any authorities, accidents to or failure of machinery or equipment.
2. Climatic conditions that make satisfactory surf unavailable or that surf is too great of magnitude for a client to participate in such activities.
3. Negligence acts or omissions of any tour operator or airline.
4. The inability of *The Expedition Project*, tour operators or airline, through circumstances beyond their control to comply with any special requests relating to age, medical conditions or physical disabilities of the client or any request for smoking or non-smoking accommodation or seating.
5. The client failing to comply with any instructions, tour information or itinerary provided by *The Expedition Project*, tour operator or airline or failing to arrive on time for any transport or transfer.
6. The client being intoxicated or under the influence of drugs.
7. Inaccurate information or statements given by employees of *The Expedition Project*, tour operators or airlines.

Prices are correct at time of enquiry or booking however taxes, levies, project charges or accommodation prices may change at any time at the discretion of the tour operator, airline, governing body, or authority. These changes in fees may be collected at any time up until date of departure.

Should there be fluctuations in currency, increases in fuel costs, airfares, ground operator services or variation in group size, *The Expedition Project* reserves the right to amend prices prior to full payment being received.

Quotations are valid for 24 hours and are subject to change.

The Expedition Project, tour operators or airlines have the right to cancel or alter any itinerary without notice due to climatic or other conditions which make the tour unsuitable.

Any additional expenses caused by delays or changes in the itinerary are for the account of the client. Excess baggage charges, personal spending money, travel insurance, airport departure taxes, passport and inoculation/vaccination costs, meals, and beverages (not specified).

It is the client's responsibility to check all documentation, tickets, vouchers, and visas. *The Expedition Project* will not be held liable for any mistakes or misprints.

PASSPORTS & VISAS: It is the client's responsibility to ensure that passports have sufficient validity and that necessary visas are obtained in time. *The Expedition Project* will not be held responsible for visa applications that are rejected or for visas not obtained in time.

VACCINATIONS & HEALTH: It is the client's responsibility to ensure that necessary Covid-19 and similar travel requirements are met. Please note each airline and country has different rules and regulations regarding entry requirements. *The Expedition Project* will not be held liable for any passenger being denied boarding or any passenger being denied entry into any country due to lack of required documentation.

TRAVEL INSURANCE: It is mandatory for all clients booked for placements, projects, or packages to have sufficient travel insurance. *The Expedition Project* will not be held liable or responsible for claims before departure, during travel or after return.

LIABILITY INSURANCE: All placements and projects require travelers, volunteers, and students to have their own insurance to cover emergencies and accidents. Some placements extend Guest Liability / Third Party Liability Insurance over their guests which covers host negligence; however, Employers Liability / First Party Liability Insurance cannot be used for student or EMS accidents without an employment contract which is not possible for short-term placements. Such placements are under direct supervision to limit any such incidents.

DEPOSIT: A non-refundable deposit will be payable once the reservation is confirmed.

PAYMENT: Final payment is normally due 8-12 weeks prior to travel but is dependent on project/trip conditions of booking. Due to currency fluctuations any outstanding monies may be subject to change. Direct deposits / EFT is accepted. Full payment must reach *The Expedition Project* by due date to avoid auto-cancellation by airlines, charter company or accommodation provider. *The Expedition Project* has no control over auto-cancellations and cannot guarantee re-booking.

CANCELLATIONS: All cancellations must be received in writing and are subject to cancellation fees. Deposits are non-refundable and additional cancellation fees may apply. If a refund is due from a cancelled booking it could take up to 12 weeks.

